

## CAN WE HELP YOU?

Telephone Colleen or Bill on 01438 223735 in the first instance,  
(if not available please leave a message on the answerphone)

## CAN YOU HELP US?

### As a volunteer

Can you spare an hour or two occasionally as a  
driver or befriender?

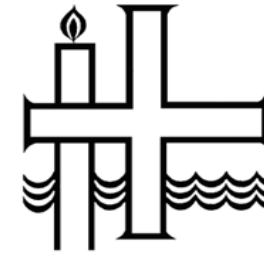
### As a supporter

Could you make a donation towards the  
expenses of the Scheme?

### USEFUL TELEPHONE NUMBERS

All with area code 01438 unless otherwise stated

POLICE	Non emergency	0845 330222
DOCTORS SURGERY		812494
DENTISTS	Knebworth Dental Practice	812160
	Village Dental Practice	816999
OPTICIAN	Christophers	816306
AGE CONCERN		0800 00 99 66
ADULT CARE SERVICES		737400
STEVENAGE BOR. COUNCIL		242242
PARISH COUNCIL		813795



**KNEBWORTH FAMILY OF CHURCHES**

# GOOD NEIGHBOUR SCHEME

***SERVING KNEBWORTH AND WOOLMER GREEN***

The Scheme provides a service which  
supports and complements existing statutory  
and voluntary organisations within the area.

**ACTS** as a contact point for those seeking help

**RECRUITS** and supports volunteers

**MATCHES REQUESTS**  
for voluntary help with volunteers

**Tel: 01438 223735**

## BEFRIENDERS (VISITORS)

### What might they do?

- ❖ *Visit the housebound and lonely*
  - ❖ *Shop for those who have difficulty*
  - ❖ *Collect prescriptions*
  - ❖ *Read for the blind and partially sighted*
  - ❖ *Try to help wherever help is needed*
- If in doubt give us a ring and ask*

### Do you need any more volunteers?

**YES!**

We have a small pool of befrienders, but always need more to share the load and make it easier to meet requests.

**Please contact the Coordinator to find out what is involved**

## COMMUNITY CAR SERVICE

### Who may use the service?

Anyone young or old with or without a disability may ask to make certain journeys for which neither a family car nor any form of suitable public transport is available.

### What journeys are eligible?

**Local journeys which are for:-**

- ❖ *Medical appointments*
- ❖ *Shopping and personal business*
- ❖ *Visiting relatives at home or in hospital*
- ❖ *To link with public transport services*

### Who provides the cars?

Volunteers provide and drive their own cars on a non-profit making basis and may claim only the running costs.

### Who pays?

Passengers may contribute if they so wish, otherwise costs are paid from a grant from the Knebworth Family of Churches.

### How do I arrange a journey?

By contacting the Scheme's Coordinator between 9.00 am and 8.00 pm, Monday to Friday

### Can you always help?

We will do our best to help out with all reasonable requests, but our ability to do so depends on availability of volunteer drivers and number of requests which we receive.

Giving us plenty of notice of your needs helps.

**If in doubt give us a ring and ask.**

### Do you need more volunteer drivers?

**YES!**

We have a pool of drivers, but always need more to share the load and make it easier to meet requests.

**Please contact the Coordinator to find out what is involved**